Terma
SOFTWARE

Analyze Needs

Architect Solution

Analyze Results

Publish Solutions

Agree on Scope

Collect Content

Build Design

Maximize the Value of Terma Software's Analytics Solutions

Terma Software's Workload Service Model is here to empower users with the information, structure, and guidance they need to fully exploit the value of Terma's visionary predictive analytics workload platform.

The Need for a Service Model

Over the past ten years, Terma has expanded its platform to a point where the current offerings are so robust and powerful that both new and long-standing customers can often under utilize it. Because of this, companies are at times not extracting the maximum usage and value from their partnership with Terma. The solution? The Workload Service Model.

Empowering Users with Solutions

Terma's Workload Service Model (WSM) is the result of best practices and key implementation techniques accumulated over the course of many years and deployments that is designed to maximize the benefits Terma can provide for companies today. The WSM provides a step-by-step process for achieving the full functionality available with Terma's products, while optimizing your company's workload automation environment.

Customers benefit from a methodical, modular and phased approach to implementation, which provides users with the opportunity to gradually learn the full scope Terma's robust capabilities. As customers walk through the deployment and adoption of Terma's solution, they receive modules tailored around their unique requirements, which allows for value to be derived immediately.

Maximum Utilization

Experience the full power of the Terma platform, better utilize the full range of Terma's resources, and address your company's specific needs more effectively with Terma's Workload Service Model.

Maximum Value

After your company's specific needs are matched with the Terma resources that empower your business teams to meet their goals, users receive reports and alerts well into the future, ensuring your company continues to maximize the full value that Terma provides.

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Untapped Resources to Actualized Value

Terma's Workload Service Model uncovers opportunities to maximize the value that Terma's products can deliver to your business. Recommendations are derived from a hands-on approach and years of guiding customers through successful adoption of Terma's solutions.

General Information to Tailored Content

With the Workload Service Model's modular approach, you derive value from the WSM in real-time; the WSM dashboards, reports, and alerts provide you with the customized information and data your company requires.

Potential Information to Immediate Knowledge

Stop wondering if your company is maximizing its utilization of Terma's solution and enjoy peace of mind knowing the specific information you need rests at your fingertips.

How the Workload Service Model Works

Step 1 Each unique user will have specific requirements based on the workload processes that support their business responsibilities. The WSM takes this into account with each iteration of the process, starting with the end user's specific needs and workloads.

Step 2 This thorough requirement analysis is conducted across all users, culminating in a comprehensive training to empower users to better deploy and actively use Terma's solutions, with topics ranging from jobstream trimming and optimization to report review and target job creation.

Step 3 Once this process is complete, users stay informed with the Workload Service Model's dashboards, reports, and alerts, which provide users with customized insights and information their company requires well into the future.

Contact us today for your personalized demo.

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About Terma Software

Terma Software is an industry leading Adaptive Intelligence and Predictive Analytics Workload software and services company that provides enterprise businesses visualization, adaptability, and intelligence tools to successfully manage complex workloads for today and tomorrow. Terma supports many workload automation vendors including IBM, Tidal, CA, and many others and is the sole global provider of "single pane of glass" technology that allows for workload management across multiple scheduling platforms.